



JOSHUA TUTOR

Search Engine Optimization Specialist

PROFESSIONAL SUMMARY

A highly motivated and a confident professional with experience in helping customers and building up customer-client relationship for 3 years and counting that consistently help me impressed employers which resulted to a fast-paced growth and promotion while hitting key performance indicators for consecutive months. Continually upskilling myself via coursera.

SEO CAREER HISTORY

RenewMyWall.com

<https://renewmywall.com/>

SEO SPECIALIST-Part-time

AUG 2023-Current

- Design the Client's WordPress Website.
- Keyword Research for search volume for potential organic traffic.
- Driving Traffic Organically to 100% for its first month.
- Applied the best white hat SEO practices and strategies such as:
 - Google's Best Practices for SEO
 - On-Page SEO
 - Off-Page SEO
 - Technical SEO
 - Content Making

Joshuatutor.pinoyseo.expert

<https://joshuatutor.pinoyseo.expert/>

SEO SPECIALIST (Own Website)

AUG 2023-Current

- Design my own Subdomain WordPress Website as Job portfolio Website.
- Keyword Research for search volume for potential organic traffic.
- Driving Traffic Organically to 100% for its first month locally.
- Applied the best white hat SEO practices and strategies such as:
 - Google's Best Practices for SEO
 - On-Page SEO
 - Off-Page SEO
 - Technical SEO
 - Content Making

Pinoyseo.ph

<https://pinoyseo.ph/>

SEO SPECIALIST INTERN

May 2023-OCT 2023

- Keyword Research for search volume for potential organic traffic.
- Driving Traffic Organically by making effective contents.
- Applied the best white hat SEO practices and strategies such as:
 - Google's Best Practices for SEO
 - On-Page SEO
 - Off-Page SEO
 - Technical SEO
 - Content Making

SEO TOOLKIT TO SUCCESS

- Ubersuggest
- Semrush
- Ahrefs
- Slack
- Yoast SEO
- Google Analytics 4
- Google Search Console
- Screaming Frog
- ChatGPT

SEO & DIGITAL MARKETING CERTIFICATES



CERTIFICATE OF COMPLETION

This certificate is presented to

Joshua Tutor

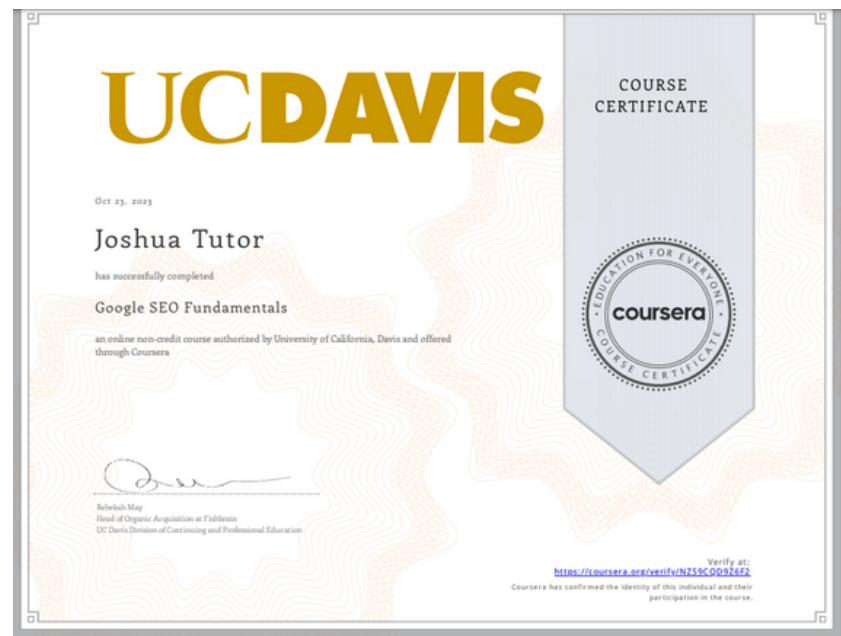
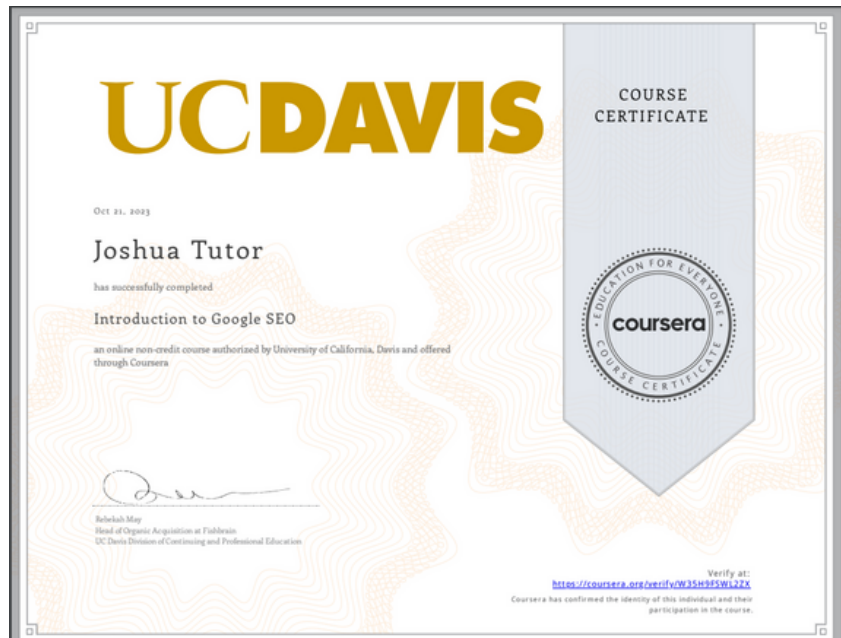
for having enrolled and completed the
Online SEO Bootcamp by
PinoySEO SEO Training.

Given this 12th day of October 2023

SEO

LEANDRO PADILLA

PINOYSEO FOUNDER AND TRAINER
www.pinoyseo.ph



EDUCATION

Pinoyseo.ph

<https://pinoyseo.ph/>

SEO TRAINING & INTERNSHIP

MAY 2023-OCT2023

Google Attract and engage customer with Digital Marketing

[Link here](#)

Google Coursera Certificate

June 2023

Google Foundations of Digital Marketing & Ecommerce

[Link here](#)

Google Coursera Certificate

June 2023



MICROSOFT

Customer & Technical Representative
JULY 2021-JULY 2023

- Identify, investigates, and resolve issues regarding Windows Operating System and it's drivers Consults with users to determine steps and procedures taken to identify and resolve the Windows Issue.
- Applies knowledge of computer software, hardware, and procedures to solve problems.
- Arranges service by software or hardware vendors to repair or replace defective products.
- Maintains knowledge of technology innovations and trends.
- Performs other related duties as assigned.

MICROSOFT

CUSTOMER & TECHNICAL REPRESENTATIVE
JULY 2021-JULY 2023



- Identify, investigates, and resolve issues regarding Microsoft 365 in MAC or Windows Consults with users to determine steps and procedures taken to identify and resolve the Microsoft Office 365 Issues on MAC or Windows.
- Applies knowledge of computer software, hardware, and procedures to solve problems.



AT&T-CRICKET

CUSTOMER & TECHNICAL REPRESENTATIVE |

SUBJECT MATTER EXPERT
JUNE 2020 - July 2021

- Handles a team along with Team Leader to ensure Key performance Indicators are met.
- Providing support for the team together with the agent to best resolve their issue.
- Issuing callback to ensure customer needs has been met
- Maintaining a positive, empathy, and professional attitude toward customers at all times.
- Responding promptly to customer inquiries. Communicating with customers.
- Acknowledging and resolving customer complaints.
- Professional customer support and retention

CORE SKILLS

- Highly knowledgeable of Keyword Research and SEO Tools
- Strong communication skills
- Expert at building rapport with clients
- Technical Understanding
- Ability to work under pressure
- Critical Thinking
- Speaking and Writing skills

CERTIFICATES AND TRAININGS



**MICROSOFT WINDOWS
TECHNICAL SUPPORT
TRAINING (2021)**



**MICROSOFT OFFICE
TECHNICAL SUPPORT
(2021)**



**AT&T CUSTOMER &
TECHNICAL SUPPORT
TRAINING (2020)**



**AT&T-CRICKET
CUSTOMER & TECHNICAL
SUPPORT
TRAINING (2021)**



**GOOGLE DIGITAL
MARKETING AND
ECOMMERCE (2023)**